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SELECTMEN'S OFFICE
TOWN OF SANDOWN NH

December 16, 2020

Board of Selectmen
Town of Sandown
320 Main Street
P.O. Box 1756
Sandown, NH 03873

xfinity™

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SELECTMEN'S OFFICE
TOWN OF SANDOWN NH

Re: Programming Changes & Municipal Emergency Reporting Procedures

Dear Chairman and Members of the Board:

We are committed to keeping you and our customers informed about Xfinity TV services. Accordingly, please note the following which is being provided to customers via bill message:

On December 8, 2020, the following channel changes occurred: Sportsman HD was added to More Sports & Entertainment; Discovery Life HD was added to Digital Preferred; Jewish Broadcasting Service (JBS) HD, CSPAN2 HD and CSPAN3 HD was added to Sports & News and Expanded Basic; EWTN HD was added to Kids & Family and Expanded Basic; and TBN HD was added to Limited Basic. Channels require HD Technology Fee and X1 TV or compatible customer owned device.

Also, in our effort to better assist our municipal customers, attached are the emergency reporting procedures for certain outside plant and service problems. Please note the emergency reporting procedure information **IS NOT** for public dissemination

Should you have any questions please do not hesitate to contact me at **Thomas_Somers@cable.comcast.com**.

Very truly yours,

Jay Somers

Jay Somers, Sr. Manager
Government Affairs

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